

Issue: 02 March 2021

Terms and Conditions of Booking

Bookings

All bookings are to be made online via our website www.equinetrain.com.au or by calling us on 0407 959 096

To make a phone booking you must have an existing EquineTrain account. EquineTrain can assist you with creating an account if required.

Payment

Full payment is required at the time of booking. All transactions are processed in Australian Dollars (AUD). We accept payment by credit card and accept all major credit cards. Payments can also be made with a voucher code if you have an EquineTrain Membership or Session Pass pack.

Cancellation

We understand that events can change and you may need to cancel or rearrange a booking. In the event you are unable to use your booking we request you notify us. Where a booking is cancelled on sufficient notice we will credit your EquineTrain account. Where insufficient notice is provided, the booking fee will not be credited.

Additional information

Information as to our conditions of entry and use of the EquineTrain facilities is set out in our Terms and Conditions of Entry which are available on the website and can be downloaded.